

**Reservation Policy** Check-in time – 12 Noon Check-out time – 10 am Early Check in and Late check-out

facility is extended subject to the availability and is at the discretion of the resort.

### **Documents Required During Time of Check-in**

Booking confirmation via E-mail/ SMS (with Booking ID) and kindly submit the ID proof (Any Government Approved) at the time of Check-In. Minimum guaranteed tax charge is applicable if less than guaranteed tax. All reservations are subject to confirmation by 100% advance payment.

### **Cancellation Policy:**

Please read our cancellation policy carefully before confirming your booking:

- We do not accept any cancellations once the booking is confirmed.
- Advance once paid is strictly non-refundable, regardless of the reason for cancellation.
- No refunds or adjustments will be made for bookings during holidays or holiday seasons.
- The resort owner holds the full right to cancel or modify bookings within 7 days prior to the check-in date, in case of emergency or unavoidable situations.
- If a customer requests cancellation within 7 days of check-in, no refund will be issued. Changes to the date will be allowed only if accommodations are available.

### **Terms & Conditions**

The Terms and Conditions set out below ("Conditions") apply to your use of this web site and related web sites ("Site"), including the use of the information & services offered on the Site. In accessing and using the Site, you shall be deemed to have read each and all the Conditions without modification. If you do not agree, please cease use of the site and leave the site immediately. These Conditions must be read in conjunction with any other applicable terms and conditions governing the use of the Site.

### **Liability Disclaimer & Exclusion**

Any property Damages Charges need to pay as per the Management Rules.

Kindly Carry Proper Swimming Costume to Use the Swimming Pool.

If there is Meal include in your package timings are mentioned below: -

Breakfast - 8.30 am to 10.00 am

Lunch - 1.30 pm to 3.00 pm

Dinner - 9.30 pm to 10.30 pm

Guest Visitors not allowed in the Room strictly. (If there is any will charge per person cost)

Drinks are not allowed in pool (separate sitting is available near pool Deck)

Any guest for dinner and lunch purpose will have to pay table charge.

Outside food and cold drinks are not allowed.

Pool closing time 7 pm to 7 am

Note : Above 5 year to 10 year child half charges applicable and above 10 year full charges applicable.

## **Hotel Reservations**

The reservations feature of the Site is provided solely to assist customers in determining the availability of travel related services and products and to make legitimate reservations and for no other purpose. You warrant that you are at least 18 years of age, possess the legal authority to enter into the legal agreement constituted by your acceptance of these Conditions and to use the Site in accordance with such Conditions. You agree to be financially responsible for your use of the Site including without limitation for all reservations made by you or on your account for you, whether authorized by you or not. For any reservations or other services for which fees may be charged you agree to abide by the terms or conditions of supply including without limitation payment of all moneys due under such terms or conditions.

The Site contains details of hotel charges and room rates (including any available SPECIAL PROMOTIONS) for hotels and resorts owned & managed by Kamshet Highland Resort. Hotel reservation terms and conditions of booking are set out on the Site and payment will be in accordance with the procedure set out in such terms and conditions. No contract will subsist between you and Kamshet Highland Resort or any of its affiliates in respect of any services or products offered through the Site unless and until Kamshet Highland Resort accepts your order by e-mail or automated confirmation through the Site confirming that it has accepted your reservation, booking or order and any such contract shall be deemed to incorporate the hotel reservation terms and conditions of booking.

## **Security & Non-Confidentiality**

Kamshet Highland Resort does not warrant and cannot ensure the security or confidentiality of any information which you transmit to Kamshet Highland Resort. Accordingly, any information which you transmit to Kamshet Highland Resort is transmitted at your own risk.

## **Private Policy**

Kamshet Highland Resort respects your right to privacy. Any personal information that you share with us, like your name, date of birth, address, marital status, telephone number, credit card particulars and the like, shall be entitled to privacy and kept confidential.

Kamshet Highland Resort assures you that your personal information shall not be permitted to be used/disclosed, save for the purpose of doing the intended business with you, or if required to be disclosed under the due process of law.

If you have any questions or concerns regarding your privacy issues, please do not hesitate to contact Kamshet Highland Resort.

While Kamshet Highland Resort assures you that it will do its best to ensure the privacy and security of your personal information, it shall not be responsible in any manner whatsoever for any violation or misuse of your personal information by unauthorized persons consequent to misuse of the internet environment.

In the design of our website, we have taken care to draw your attention to this privacy policy so that you are aware of the terms under which you may decide to share your personal information with us. Accordingly, should you choose to share your personal information with us, Kamshet Highland Resort will assume that you have no objections to the terms of this privacy policy.